

QUALITY POLICY

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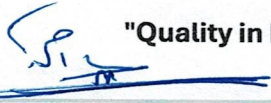
SAMKU International Company is committed to delivering high-quality engineering, contracting, maintenance, waste management, facility management, and support services that consistently meet or exceed customer expectations. We strive to achieve excellence through professional execution, continuous improvement, and compliance with applicable standards, regulations, and client requirements in the Kingdom of Saudi Arabia.

Our commitment is to establish and maintain an effective Quality Management System that ensures reliability, efficiency, and customer satisfaction across all our operations.

To achieve this commitment, **SAMKU International Company** will:

- Understand customer needs and deliver services that meet agreed quality, safety, cost, and schedule requirements.
- Implement effective quality planning, inspection, testing, and monitoring processes throughout all project activities.
- Select competent personnel, qualified suppliers, and reliable subcontractors to ensure consistent quality performance.
- Provide employees with appropriate training, resources, and support to enhance technical skills and quality awareness.
- Promote a culture of teamwork, accountability, and continuous improvement at all levels of the organization.
- Identify risks, prevent non-conformities, and implement corrective actions to improve operational performance.
- Monitor customer feedback and satisfaction to continuously enhance our services and strengthen long-term business relationships.
- Regularly review and improve our Quality Management System through audits, performance evaluations, and management reviews.

Quality is the responsibility of every employee. All personnel, contractors, and subcontractors are expected to understand and comply with this policy while maintaining the highest standards of professionalism and service excellence.



"Quality in Every Commitment, Excellence in Every Delivery."

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Page: 1 of 1